

QUALITY POLICY

Ronda SpA is a company that specialises in the design, production and sale of stainless steel counters and storage units for the beverage industry, and has become a major player in the Italian market over the years thanks to the quality and design of its products.

Ronda SpA completes its offering for the beverage industry with a series of products such as ice cream tubs and Gastronorm food containers, all made of stainless steel. Given that the beverage market is typically represented by the Italian-style coffee shop and is therefore limited to the market in Italy and Mediterranean countries, over the years the company has diversified by making stainless steel doors for the domestic kitchen market, greatly appreciated by major Italian kitchen manufacturers and the commercial kitchen market with stainless steel components made for large companies.

Last but not least is the recent introduction of a 2000 bar 10,000 tonne hydroforming press in 2022, which is unique in terms of technical features not just in Italy but also on the European market, enabling new prospects and applications to benefit both the company and its customers.

The senior management team at Ronda SpA has therefore deemed it necessary to look to international markets with products that differ from the current range, maintaining and capitalising on the technology and design expertise acquired over the years.

The commercial kitchen market (canteens, hotels, tourist facilities, restaurants etc., basically the catering industry), with major European and international competitors, has been identified as having the best characteristics for company growth, together with new products designed for outdoor kitchens in English-speaking countries.

It is on this basis that the Ronda management team is promoting the following policy as a reference for all parties involved.


The products that are part of the company's history must be improved in terms of:

- productivity;
- margins;
- delivery speed;
- punctuality;
- reducing waste;
- reduction in complaints;
- ability to meet expectations.

A new series of products must be created, designed especially for the catering industry and with the following characteristics, resulting from a central Europe philosophy that merges with company tradition:

- style;
- strength and reliability;
- adaptability to specific customer requirements;
- timely supply.

Having a company policy that focuses on customer satisfaction and involves all employees is the sole tool for determining Ronda SpA's success, and it must serve as a benchmark for everyone at the company.

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OCCUPATIONAL HEALTH & SAFETY IN THE WORKPLACE POLICY

The senior management team at Ronda SpA proposes to make practical, organisational and economic resources available to improve employee health and safety in the workplace.

To achieve these objectives, senior management is committed to setting up an occupational health and safety management system as an integral part of its operations,

addressing the health and safety aspects of all existing and future company activities as major aspects of the business, and working to ensure the following in particular:

- that compliance with existing occupational health and safety legislation is deemed a priority;
- that information on company risks is communicated to all employees, and that they are provided with task-specific training which is updated as necessary;
- that employee consultation is guaranteed, including through a workers' safety representative, with regard to health and safety in the workplace;
- that employees are suitably trained, informed and aware of the relevant health and safety aspects for performing their role;
- that company departments contribute to achieving assigned safety objectives within their area of responsibility;
- that machinery, systems, equipment, workstations, work methods and organisational aspects are implemented such that they safeguard the health and safety of employees, third parties and the community in which the company operates;
- that any new requirements arising during work operations are handled quickly and effectively;
- that cooperation, collaboration and engagement are promoted between the various company resources, with business organisations and relevant external bodies;
- that preventative measures and internal investigations are prioritised with regard to safeguarding employee health and safety, to significantly reduce the likelihood of accidents and injury occurring;
- that the policy, objectives and implementation of the management system are regularly reviewed to ensure ongoing improvement in occupational health and safety at the company.

Senior management is personally committed to:

- promoting company objectives;
- promoting and supporting plans to improve the organisation, quality, safety and wellbeing of individuals;
- determining authority and responsibility for processes identified through the company management system;
- ensuring that all relevant factors are communicated effectively internally and externally, defining content, responsibility and communication method;
- guaranteeing ongoing training and professional development for company employees.

Zané, 27 December 2022

Mr. Silvano Guarda

Managing Director and General Manager of Ronda SpA

Zanè, 27 dicembre 2022

rag. Silvano Guarda

amministratore delegato e direzione generale Ronda SpA

A handwritten signature in blue ink, appearing to read "Silvano Guarda", is written over the typed name and title.