

	<h1>QUALITY POLICY</h1> <h2>DDR-010</h2>	<p>Page 1 of 1</p> <p>REV.00 30/08/2024</p>
Compiled by: Quality Assurance	Reviewed by: Quality Assurance	Approved by: General Management

Ronda SpA, a leader in the Italian and international markets, is committed to the design, production, and marketing of stainless steel drawers and doors for the beverage sector. The company extends its offering by producing ice cream basins, Gastronorm containers, and custom products, all in stainless steel. Due to our commitment to excellence and innovation, we are dedicated to continuously supporting and improving a Quality Management System in compliance with UNI EN ISO 9001:2015, ensuring high-quality products for our clients.

Ronda SpA's Commitment to Quality:

- Continue customization and innovation of products to exceed market expectations.
- Continuously improve the QMS and business processes, with a sharp focus on quality and ergonomics.
- Create customized solutions with technologically advanced equipment that integrate cutting-edge, functional design with the ergonomic needs of customers.
- Demonstrate visible and constant commitment to the management and continuous improvement of quality.
- Strengthen relationships with collaborators, suppliers, and clients, based on professionalism and mutual respect.
- Honour all contractual commitments with integrity, providing excellent customer support, and ensuring long-term customer satisfaction.
- Ensure constant relevance of the quality policy to the company's context and strategy, supporting both short and long-term goals of Ronda SpA.
- Maintain consistent compliance with regulatory, legal, customer, and stakeholder requirements.

Strategic Objectives:

- Ensure periodic review and updating of the Quality Policy and company objectives.
- Actively promote the culture of quality throughout the organization to raise awareness and involvement among all stakeholders.
- Focus efforts on meeting regulatory requirements and customer expectations to continuously improve the Quality Management System.
- Ensure the availability of necessary resources and conduct periodic system reviews to guarantee its effectiveness.

Ronda SpA's top management commits to maintaining and renewing this document during management reviews or after significant changes, to ensure it is always suitable and responsive to the needs of the market, the organization, and stakeholders.

The policy is posted within the organization and is available on the website for external stakeholders.

Zanè, October 3, 2024

General management Ronda SpA

